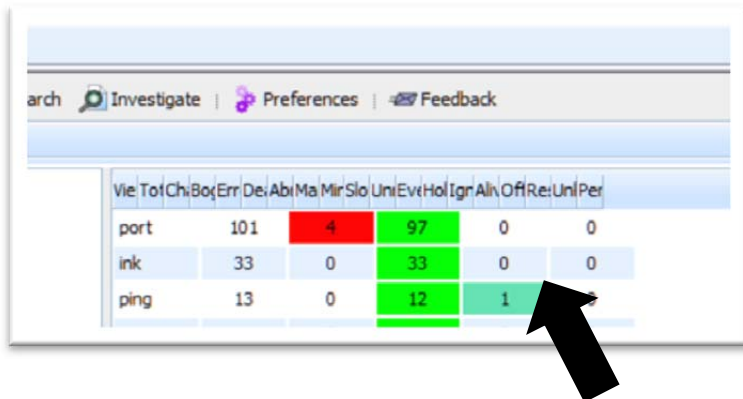


NMS4 IE8 Rendering Issue

Issue:

Further to previous NMS4 rendering in IE8 problem reports, another issue has become apparent. Symptoms are inability to change widths in NMS4 grids and the home page system state grid column tiles appear “cluttered”



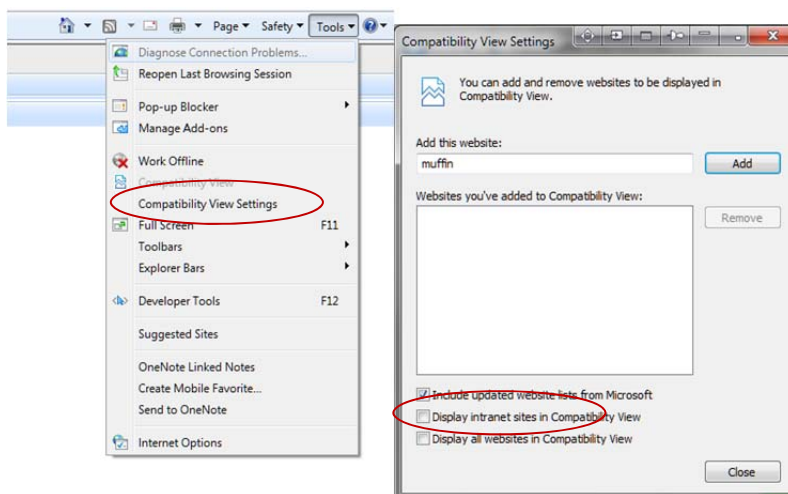
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Despite implementation of the recommended html tags to overcome this issue, IE in certain circumstances over ride these.

This appears to have become an issue in recent updates of IE8 as the following options weren't available in previous minor releases of IE8.

Fix:

In IE8, go to Tools -> Compatibility View Settings and un-tick display intranet sites in Compatibility View.



Alternatively, use a fully qualified domain URL to access your NMS4 view

Example:

http://NAS-server:1098 without the compatibility setting changes will produce this error whereas http://NAS-server.apdata.com.au:1098 won't.

For a full Microsoft explanation, please follow the link below.

<http://blogs.msdn.com/b/ie/archive/2008/08/27/introducing-compatibility-view.aspx>

If you have any concerns or questions, please don't hesitate to contact Editure on 1300 798 042 or email via the feedback button on the NMS4 tool bar.